



COVID-19 UPDATE

In light of recent events, know that we are monitoring updates from the Centers for Disease Control (CDC) and the American Veterinary Medical Association (AVMA) for the most current information concerning the Coronavirus pandemic.

Please be advised of the following:

- ◆ We have added additional sanitizing protocols to protect our clients, patients, employees, and our families. Don't panic if you see us gloved and cleaning.
- ◆ If you have an appointment at our hospital and you or your children are sick, we encourage you to **STAY HOME**. Call our office and we will try to accommodate the needs of your pet in a more appropriate way.
- ◆ COVID-19 is one of the many viruses in the Coronavirus classification. Pets can get some forms of the Coronavirus, but with the information we have at this time, we have **NO REASON** to believe that our pets can get or transmit Covid-19 to humans or to other pets.
- ◆ If anyone comes to our office visibly ill, we reserve the right to suspend the appointment and send them home for the safety of everyone that comes to our facility.

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Bottletree Animal Hospital

Our office has remained OPEN, but our lobby is now CLOSED to the public.

We are offering convenient services to help protect you and your family .

“DOCTOR DASH” - Call ahead to refill prescriptions and food, drive up, pay by card, and have products delivered right to your car.

“VET VALET”- Schedule a veterinary appointment, drive up, call our office, check in at the car or by phone, your pet is then escorted into the hospital to be seen by the veterinarian. When services are complete, payment can be taken by card at the car, and your furry friend is discharged by a caretaker. The doctor will speak with you by phone, in person, or with discharge instructions at the vehicle. All of our feline friends must be in a carrier for their safety.

Thank you for your understanding and we look forward to seeing you soon!

Doctors and Team of
Bottletree Animal Hospital

